

- Note :**
1. All Question are Compulsory.
 2. Figures to the right indicate full marks.

Q. 1 What is organisational structure ? Describe the different elements of organisational structure. (15)

Q. 2 Write short notes on the following.

- a) The human resource approach of O.B. (2)
- b) Job Enlargement and enrichment (3)
- c) 360-degree feedback (2)
- d) Autocratic Leader (2)
- e) Empowerment (2)
- f) Informal Group (2)
- g) Quality circle (2)

Q. 3 What is stress ? Discuss the different causes of stress and suggest some ways of managing stress. (15)

OR

Q. 3 a) Define Leadership and explain in detail different leadership trait of a good leader. (7)

b) Explain the characteristics and functions of organizational culture. (8)

Q. 4 Discuss two-factor theory of Fredrick Herzberg and X and Y theory of motivation. (15)

OR

Q. 4 a) What are the advantages and disadvantages of group decision making? (8)

b) Define Performance appraisal and discuss the process of performance appraisal. (7)
